

SiFutures

Matching Technology to Business Needs

COMPANY OVERVIEW

About Si Futures

For over **30 years**, Si Futures has been the trusted IT partner for growing businesses across South Africa, the UK and Europe. As an **impartial IT services provider**, we specialise in creating, implementing and supporting IT solutions that deliver **verifiable business benefits** - not just technology for technology's sake.

Founded in 1995, we've built our reputation on a simple principle: **to succeed, you need to help others succeed**. This philosophy drives everything we do, from our initial consultation to ongoing support and continuous improvement.

Why Businesses Choose Si Futures

Proven Track Record



30+ Years

of consistent service delivery.



24/7 Trusted Response Centre

for immediate support.



NPS Score of 77
well above the B2B industry standard of 25-33.



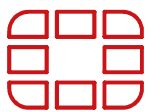
High Client Retention Rates

demonstrates long-term partnership success.

Trusted by Leading Organisations - built for businesses with 50-500 users who need enterprise-grade IT without enterprise-scale teams.

Our clients include leading financial services firms, logistics companies, retail organisations and hospitality groups across South Africa, the UK and Europe.

Certified Expertise



Certified Fortinet Security Partner

(NGFW, FortiGate, FortiSwitch, FortiAnalyzer).



Microsoft Partner

Specialising in Office 365, Azure, Intune and SharePoint.



Multi-cloud expertise

Across AWS, Google Cloud and hybrid environments.

Our Core Services

Integrated Cybersecurity

Enterprise-grade security for SME environments using industry-leading Fortinet solutions.



- **Results:** Up to 60% faster threat detection and 45% reduction in security vulnerabilities.
- Comprehensive firewall management, identity and end-point threat detection, Human Risk Management strengthening.
- 24/7 global Security Operations Centre.

Managed Connectivity

Resilient, high-performance networks through SD-WAN and vendor-agnostic solutions.



- **Results:** Up to 99.95% uptime and 40% faster application response times.
- Hybrid MPLS + SD-WAN deployments tailored to your business needs.
- Proactive monitoring and single point of contact for all connectivity issues.

Managed Cloud Services

Simplified cloud management with predictable costs and enhanced performance.



- **Results:** Up to 30% cost savings and 65% faster recovery times.
- Support for Azure, AWS, GCP and private cloud environments.
- Office 365 management, backup solutions and compliance support.

IT Support & Operations

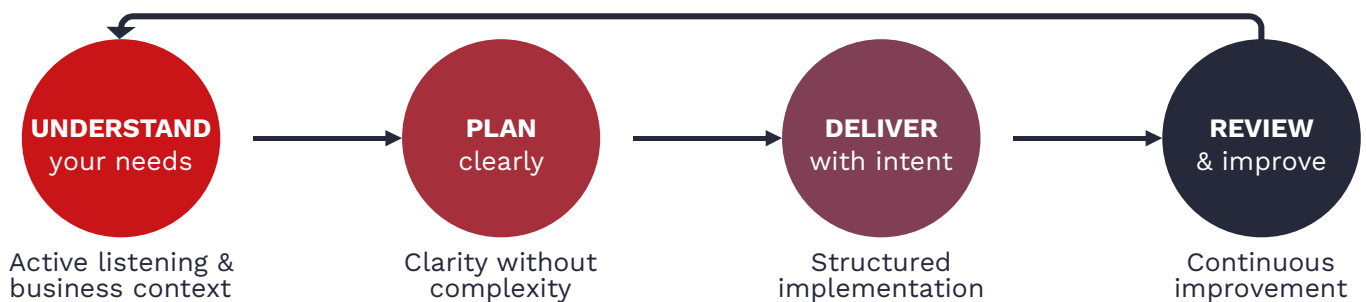
Responsive, business-aware support through our Trusted Response Centre.



- **Results:** 93% of issues resolved on first contact and 78% fewer recurring problems.
- Rapid response times with business context understanding.
- User account management, cybersecurity incident support and maintenance.

How We Deliver - People with Purpose

At Si Futures, we believe that good systems don't replace people - they empower them. Our structured approach ensures consistent, high-quality outcomes:



Our Methodology:

- **RED Framework:** Remember, Evaluate, Do - keeping everyone aligned and focused.
- **DAPPER Process:** Define, Agree, Prepare, Perform, End, Review - ensuring successful project delivery.
- **Business-First Approach:** We understand your business context before proposing technical solutions.

What Makes Us Different



Strategic IT Partner

- Solutions aligned to real business goals with proof of impact.
- Focus on verifiable outcomes, not just activity.
- Long-term relationships built on trust and measurable value.



Seamless to Work With

- Clear plans, fast response, zero jargon.
- No rigid frameworks or excessive red tape.
- Collaborative approach with your internal IT team.



Specialised Technical Depth

- Deep expertise in multi-cloud and hybrid environments.
- Custom dashboards and comprehensive policy control.
- End-to-end network-to-cloud solutions, fully integrated.

Client Success Story





Challenge:

A multinational financial services company faced unreliable network performance, excessive costs and operational risk from their legacy MPLS infrastructure.

Approach:

Si Futures conducted a comprehensive infrastructure evaluation and implemented a staged, risk-managed transition to a hybrid MPLS + SD-WAN network.

Results:

-  **50% reduction** in total network costs.
-  **70% fewer** support tickets.
-  **Zero disruption** during transition.
-  **Single point of accountability** for all network management.

"Si Futures didn't just fix our network problems - they completely transformed how we think about IT infrastructure. The transition was seamless and having a single point of contact has been game-changing."

- Head of Technology, Global Financial Services Firm

Our Commitment to You



Impartial Guidance

We're vendor-agnostic (except where security requires unified platforms), ensuring you get the best solution for your specific needs, not what we need to sell.



Verifiable Benefits

Every solution we propose must demonstrate clear business value.

We don't accept projects we believe won't provide measurable benefits.



Continuous Partnership

Our relationship doesn't end at implementation. We provide ongoing optimisation, monitoring and strategic guidance to ensure your IT continues to support your business growth.

Ready to Transform Your IT?


If you're looking for an IT partner who combines deep technical expertise with genuine business understanding, we'd welcome the opportunity to discuss your specific challenges and goals.


Next Steps:


- ✓ **15-minute Strategy Call**
Discuss your current IT challenges and goals
- ✓ **Comprehensive Assessment**
Detailed evaluation of your infrastructure and requirements
- ✓ **Tailored Proposal**
Custom solution designed for your specific business needs

Book Your Assessment Today

This document provides an overview of Si Futures' capabilities and approach. For detailed service specifications and pricing, please contact our team for a personalised consultation.

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